

VSP Contact Information

Quick Reference

For information about...	Contact...
<ul style="list-style-type: none">• Locating a VSP network doctor• Member inquiries about benefits, claims or eligibility	Member Services vsp.com Phone: 800.877.7195 E-mail: imember@vsp.com
<ul style="list-style-type: none">• Benefit Manager resources• Eligibility Verification• Hardcopy membership downloads/uploads• Membership updates• Network doctor lists	VSP Resource Center Client & Benefit Manager Resource Center at vsp.com
<ul style="list-style-type: none">• Account reconciliation• Administrative requests• Benefit clarification• Billing• Commissions• Contracts• Evidence of coverage• Member communication or other supplies• Posting receivables• Reports• Resource Center assistance• Schedule A or 5500 forms	Client Support Team Phone: 800.216.6248 Fax: 916.463.3928 E-mail: vspcentral@vsp.com
<ul style="list-style-type: none">• Plan Design• Renewals• Customized rates or pricing	Sales/Serviceing Denise Ellin Senior Client Manager Phone: 800.852.7600 x5362 Fax: 916.463.3928 E-mail: Denise.Ellin@vsp.com
<ul style="list-style-type: none">• VSP's mailing address	VSP 3333 Quality Drive – MS 131 Rancho Cordova, Ca 95670 Phone: 800.852.7600