

**ASSOCIATED BENEFITS CORPORATION
WHO TO CALL LIST 2019**

PRESIDENT – Tim Dvorak; Ext. 202, Email; dvorak_t@associatedbenefits.com

Associated Benefits Corporation

Office Telephone: 515-226-0303 or 800-747-4421
 Fax: 515-226-9437
 Website: associatedbenefits.com
 Email: corp@associatedbenefits.com

Health Claims Administration

Claims Telephone: 515-226-0269 or 800-747-4370
 Claims Fax: 515-226-8472

401(k) Plan Account Access

Account Access: wellsfargo.com/retirementplan
 Benefits Helpline: 800-728-3123

Medical/Dental/Cafeteria Plans

	Contact Name & Telephone Extension	Email Address
General Claim Questions	Deb Rees; Ext. 210	rees_d@associatedbenefits.com
Reimbursement Requests	Carol Wilson; Ext. 221	vandiver_c@associatedbenefits.com
ACH of Cafeteria Payments	Ami Ustrud; Ext. 215	ustrud_a@associatedbenefits.com
Evidence of Insurability	Tressa Wood; Ext. 216	wood_t@associatedbenefits.com

COBRA

	Contact Name & Telephone Extension	Email Address
Initial COBRA Notices	Ami Ustrud; Ext. 215	ustrud_a@associatedbenefits.com
COBRA Notification Letters		
HIPAA Certificates of Creditable Coverage		
HIPAA Qualifying Events		
Evidence of Insurability		
Enrollments & HW Billing Calls		

Health & Welfare Enrollment

	Contact Name & Telephone Extension	Email Address
Medical/Dental	Ami Ustrud; Ext. 215	ustrud_a@associatedbenefits.com
Vision		
Life/Dependent Life		
EAP		
Electronic Enrollment		

Life Insurance

	Contact Name & Telephone Extension	Email Address
General Claim Questions	Deb Rees; Ext. 210	rees_d@associatedbenefits.com
Death Calls		

Long Term Disability

	Contact Name & Telephone Extension	Email Address
General Claim Questions	Deb Rees; Ext. 210	rees_d@associatedbenefits.com

401(k) Plan

	Contact Name & Telephone Extension	Email Address
Terminations	Amy Kownacki; Ext. 209	Kownacki_a@associatedbenefits.com
New Loans	Joann Weuve; Ext. 201	weuve_j@associatedbenefits.com
Web/Telephone Access		
Contribution Payment		
Loan Repayment		
Contribution Downloads		
ACH		

Pension Plan

	Contact Name & Telephone Extension	Email Address
Terminations & Retirements	Joann Weuve; Ext. 201	weuve_j@associatedbenefits.com
Benefit Estimates	Amy Kownacki, Ext. 209	kownacki_a@associatedbenefits.com
Contribution Payments	Susan Dyer Risser, Ext. 203	dyer_s@associatedbenefits.com
ACH		

Pension/401(k) Plan Administration

	Contact Name & Telephone Extension	Email Address
Enrollment	Susan Dyer Risser; Ext. 203	dyer_s@associatedbenefits.com
Annual Wage Request		
401(k) Plan Discrimination Testing		
Pension Plan FAS Reporting		

Administration Fee Billing

	Contact Name & Telephone Extension	Email Address
General Billing Questions	Brittany Owens; Ext. 214	owens_b@associatedbenefits.com

Government Filings & Compliance

	Contact Name & Telephone Extension	Email Address
Form 5500 Summary Annual Report	Kelly Hayertz; Ext. 207	hayertz_k@associatedbenefits.com

Compliance Assistant

	Contact Name & Telephone Extension	Email Address
Compliance	Cliff Cavalier; Ext. 211	cavalier_c@associatedbenefits.com

Marketing

	Contact Name & Telephone Extension	Email Address
VP Marketing	Eric Anderson; Ext. 200	anderson_e@associatedbenefits.com
Director Client Services	Dan Edgington; Ext. 205	edgington_dan@associatedbenefits.com
Client Services Representative	Jeff Pritchard; Ext. 204	pritchard_j@associatedbenefits.com

Information Technology (IT)

	Contact Name & Telephone Extension	Email Address
ABC Information Systems	Mike Nixon; Ext. 212	nixon_m@associatedbenefits.com